



WELCOME TO THE SUMMER EDITION OF COMMUNITY FLYER 2018

Thank you for taking the time to read our Summer 2018 edition, my first edition as Managing Director at East Midlands Airport.

Since I took up my role, there have been plenty of exciting developments here. Work is now underway to the east of the airport as UPS, the global logistics company, expands its operation at EMA with a new £114m cargo facility, which will include an automated parcel sorting and delivery building, as well as an airport cargo facility.

Last year was our busiest summer in a decade, rather than our busiest on record. Please accept our apologies for the error that was printed in the last flyer.

This spring we once again took part in Airport Safety Week, a national event organised by the Airport Operators Association (AOA) designed to raise awareness of safety. At EMA we used this opportunity to promote mental health awareness with all our teams, as well as running a wide range of events throughout the week.

We welcome your thoughts and opinions so please get in touch via email at community@eastmidlandsairport.com or by phone on **01332 818414**.



KAREN SMART
Managing Director

NOISE ACTION PLAN CONSULTATION

TELL US WHAT YOU THINK

At East Midlands Airport, as at most UK airports, we have a Noise Action Plan, which is a five-year plan to assess, consider and manage aircraft noise. Noise Action Plans are a key part of delivering broader UK Government noise objectives that are to limit and, where possible, reduce the number of people in the UK significantly affected by aircraft noise.

Every five years the airport reviews and refreshes this plan, and aims to build on existing progress to manage the effects of aircraft noise on people. As part of this review process, we have prepared a consultation draft of our third Noise Action Plan for East Midlands Airport. It has been based on noise maps prepared by the Department for Environment, Food and Rural Affairs (DEFRA) showing the situation at the airport in 2016. Following a twelve-week consultation of this new plan with local stakeholders, which runs from 8th May to 30th July 2018, it will be presented for formal adoption by DEFRA.

At East Midlands Airport we have a range of stakeholders who have an interest in the airport and their views and comments are an important part of our planning process. We are committed to being open in sharing our plan and ensuring that it reflects the views of the airport's users and neighbours. If you have any comments on our Noise Action Plan or any questions or queries about the consultation, a dedicated email address is available for people to share their views with us – noiseactionplan@eastmidlandsairport.com. The consultation process closes on 30th July 2018.

To view our Draft Noise Action Plan (2019-2023) and the Consultation Questionnaire visit: www.eastmidlandsairport.com/community/local-environmental-impacts/noise/noise-action-plan/

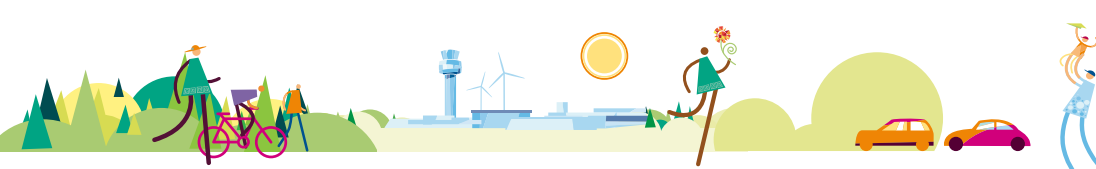
BRING YOUR CHILD TO WORK DAY 2018

East Midlands Airport hosted its sixth 'Bring Your Child to Work Day' on Friday 11th May, opening up the airport to 17 primary school children who have a parent or family member working at the airport.

The fun packed day included a visit to the Air Traffic Control Tower, lunch in the terminal, a drive around the airport's airfield, and the opportunity to visit an Airport Fire Station! The event was a huge success, and the children went away with some wonderful memories.

The Community Relations team would like to say a big thank you to all of the colleagues, departments and companies who volunteered and supported the day! We couldn't have run the day without this help.





BUILDING A MORE INCLUSIVE AIRPORT

East Midlands Airport has been working hard this year to improve the range of services we offer to all our customers, with a particular focus on passengers with disabilities.

Our 'green lanyard' system discreetly allows our trained staff to identify anyone travelling with a hidden disability and act accordingly. Passengers with any sort of hidden disability can request a special green lanyard from our Passenger Services desk, either on arrival at the airport or in advance of their travel by post. Wearing these green lanyards means that airport colleagues can help to anticipate any special needs they may have. Visit our web site for more information.

Our 'Try Before You Fly days' have also proved very popular. These days are designed help make passengers who may be anxious about a future journey through our airport feel more familiar with the airport and the facilities we offer. It also gives them the chance to ask any questions they may have and put any worries at ease. It's particularly popular with those who have hidden disabilities such as autism which may make travelling through a busy environment like an airport particularly challenging.

We offer these days once a month, and dates for the next visits are 10th July and 14th August 2018. Spaces are limited so please book a place by emailing us on paxserviceteamleader@eastmidlandsairport.com You must hold a valid passport in order to participate.



SUMMER ACTIVITY SESSIONS



This year East Midlands Airport will once again be inviting primary school aged children and their parent or guardian to the Aerozone, our on-site education centre, to take part in some fun activities and learn something new about their local airport.

There will be a variety of different activities for them to get involved in including craft activities, creative food competitions, time in East Midlands, our dedicated airport role play zone, a mini treasure hunt and a visit from our fire fighters or airport police.

If you are interested in coming along booking is essential. All sessions will take place between 10.00 and 12.00 and each session will follow the same theme. The cost is £3 per child which is required by cheque in advance to confirm your child's place. Places are limited and are given on a first come first serve basis. To make a booking please email community@eastmidlandsairport.com or call **01332 818414**.

Activity sessions will take place on the following dates during the summer holidays:

Wednesday 25 July
Wednesday 8 August
Wednesday 22 August

Wednesday 1 August
Wednesday 15 August
Wednesday 29 August



OUTREACH EVENTS 2017

Meet the airport's Corporate Social Responsibility team to talk to us about Work Experience, our Departures Art Project, Community and Sponsorship Funding, our Aerozone and Airport Academy, and any concerns you may have about the airport.

Remaining events this year include:

July 8th: Aston Well Dressing | September 8th: Diseworth Village Hall
September 15th/16th: Melbourne Arts Festival

CALLING ALL LOCAL ARTISTS



As part of our 'DepARTures' programme, East Midlands Airport has a gallery space in the terminal near the Castle Rock Bar on the first floor food court, which is available for local artists and photographers to display their work for the pleasure of our passengers and staff. Previous displays have included work from graphic artists, textile specialists and

photographers. Applications received are reviewed by an internal judging panel throughout the year. Wherever your talent lies, we would love to hear from you. Please see our website for full criteria and an application form www.eastmidlandsairport.com/community/supporting-the-local-community/supporting-the-arts/

Community Flyer is your newsletter and we always like to receive your comments and suggestions for future features.

Please get in touch:
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community@eastmidlandsairport.com

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